

Press Release

Manchester Hires TaxServ, LLC

June 11, 2015- The Town of Manchester announces the hiring of the firm TaxServ, LLC. TaxServ, LLC is a collection agency that will begin assisting the Town of Manchester in collecting older, delinquent motor vehicle tax bills this month.

The Town of Manchester had used a different collection agency in the past, but that contract ended several years ago. At that time, the Town elected not to pursue a new agreement for collection agency services due to the struggling economy.

In late 2014, the Town of Manchester undertook a Request for Proposal to hire a new collection agency. There were several responses to the request for proposal, and TaxServ, LLC was selected as the winning bidder. TaxServ, LLC provided collection services for a number of municipalities throughout Connecticut, including the City of Danbury, the Town of Canton, The City of Hartford, the City of Waterbury, and the Town of Durham.

TaxServ, LLC will be working on assisting the Town of Manchester in collecting delinquent motor vehicle tax bills that are four or more years past due. While the Town of Manchester has a very strong collection rate on taxes, and delinquent taxes, motor vehicle tax bills are often more difficult to collect as the vehicles are moved, and the residents often move out-of-state, and the outstanding taxes remain unpaid. While the Town of Manchester Office of Assessment & Collection, and our Constables commit a great deal of effort to collecting these back taxes, when the person is out-of-state, our ability to enforce collection is very limited, without the assistance of an external collection agency, such as TaxServ, LLC.

The Town of Manchester feels that we best serve our other taxpayers, the overwhelming majority of whom pay their tax bills on-time, by increasing our efforts to pursue collection of these older, delinquent motor vehicle taxes.

Hiring TaxServ, LLC should not cost the Town of Manchester, or its taxpayers, any money, as the fees TaxServ, LLC will earn for their services will be added to the tax bills they collect from the delinquent taxpayers.

For more information on this program, please contact the Town of Manchester, Office of Assessment & Collection at 860-647-3011